

## **2011 WHOLESALER SHUTDOWN PERIODS**

Retail credit cycles shall be adjusted to accommodate wholesaler shutdown periods in 2011, as follows:

- Orders shipped from Monday, February 7, 2011 – February 11, 2011 will carry an invoice date of February 11, 2011 which shall be considered the date of delivery for same. This will accommodate a Winter shutdown period of February 14, 2011 – February 18, 2011.
  
- Orders shipped from Tuesday, July 5, 2011 – Friday, July 15, 2011 will carry an invoice date of Friday, July 15, 2011 which shall be considered the date of delivery for same. This will accommodate a Summer shutdown period of July 18, 2011 – July 29, 2011.

As in past years, Wholesalers may choose to opt into the available shutdown periods but are not required to participate. Wholesalers who wish to participate must provide the SLA with a customer service contact number for retailers to utilize for C.O.D. and other compliance issues during the shutdown period. Retailers are advised to check with their respective wholesalers regarding participation in any shutdown period and the availability of deliveries during these time periods.

Customer service contact numbers provided to the SLA thus far are the following:

- Empire (Metro) - (800) 338-3880, option #3
- Empire North - (800) 724-3960, option #7